

## MARINA BAY SANDS GIFT AND ROOM STAY CERTIFICATES FACT SHEET

The Marina Bay Sands Gift and Room Stay Certificates make ideal gifts for friends, relatives and loved ones for any occasion from weddings to birthdays. They can also be purchased by companies wanting to reward their employees with an extra special gift, or as corporate incentives for valuable clients.

The Marina Bay Sands Gift Certificates are valid for use at more than 200 participating stores and restaurants across the Marina Bay Sands complex, including the Celebrity Chef Restaurants, the Sands SkyPark®, Banyan Tree, Skating Rink, Theatres, Sampan Ride and ArtScience Museum.

The Room Stay Certificates are valid for a one night stay at the prestigious Marina Bay Sands Hotel®, Singapore.

The purchase of all Certificates is governed by the Terms and Conditions stated below:

### **TERMS AND CONDITIONS**

#### Marina Bay Sands Gift Certificates

1. Gift Certificates can only be redeemed at the outlets participating in this promotion at the date of redemption. The current participating outlets are listed in the Appendix to this Factsheet. This list may be altered or amended at any time without further notice.
2. Gift Certificates are available for purchase in the following denominations: \$20, \$50 and \$100. The Gift Certificates cannot be bought using Premier Points or Premier Dollars
3. The minimum Gift Certificate purchase is \$20
4. The value of any Gift Certificate must be used in a single transaction: no refund will be given for any unused portion. If the user wishes to purchase item(s) of a value greater than the Certificate, he may use the Gift Certificate as part payment and pay the remainder with another form of payment
5. Gift Certificates cannot be used or redeemed towards previous purchases and cannot be used or redeemed to purchase other Gift Certificates

6. Where Gift Certificates are sought to be redeemed against tickets (eg at the Theatre), advance booking is required, and subject to availability.

#### Marina Bay Sands Room Stay Certificates

7. Room Stay Certificates may be purchased for \$450 nett SGD.
8. A Room Stay Certificate may only be redeemed at the Marina Bay Sands Hotel®, Singapore for one (1) night's stay in an Atrium Deluxe Room for two guests (room only, breakfast is not included). One night's stay fully redeems the value of the Room Stay Certificate.
9. Room Stay Certificates may be used for consecutive night stays, however one Room Stay Certificate must be used separately for each night of stay and all bookings are subject to availability.
10. To redeem the Room Stay Certificate, the user must inform the Hotel at the time of reservation that a Certificate is being used for payment
11. The user must quote the code printed on the Certificate when making a reservation and must present the original at check-in. Failure to present the original certificate will render the user liable for the prevailing room rate.
12. The user is liable for all incidental charges above the room rate

#### Terms applicable to both Gift Certificates and Room Stay Certificates

13. Gift and Room Stay Certificates shall not be used for any promotional, marketing and/or incentive purposes without the prior written permission of Marina Bay Sands. To obtain permission, a request with the completed **Order Form** must be sent to the Marketing Department c/o Jessica.low@marinabaysands.com, Marina Bay Sands. Certificates above the value of S\$500 should not be purchased prior to consent being obtained, and shall not be refunded if permission is subsequently declined.
14. Marina Bay Sands retains an absolute discretion to decline permission referred to in paragraph 13 without reason
15. Gift and Room Stay Certificates shall not be resold in any circumstances
16. Any Gift or Room Stay Certificates which are lost or stolen or subject to unauthorized use will not be replaced and photocopies will not be accepted.
17. All Gift Certificate and Room Stay certificate redemptions on Hotel and Box Office Ticket booking is subject to availability and blackout dates may apply to seasonal periods.
18. Premier Points and Premier Dollars cannot be earned through the purchase of Gift Certificates or Room Stay Certificates
19. All Gift Certificate and Room Stay certificate redemptions are non refundable and non transferable

20. Gift and Room Stay Certificates are valid for 12 months from the date of issue. There shall be no extension to the validity date and Certificates not redeemed within 12 months shall expire without refund.
21. The purchase of Gift and Room Stay Certificates may not be redeemed for cash.
22. In order to purchase Gift and/or Room Stay Certificate above the value of S\$500, the Gift and Room Stay Certificate Order Form shall be duly completed. Once returned to Marina Bay Sands, the Order Form shall constitute an irrevocable offer from the purchaser, which may be accepted by Marina Bay Sands through issuing the relevant Certificates.
23. Any dispute arising from or in connection with the purchase and usage of Gift and/or Room Stay Certificates shall be determined by Marina Bay Sands. Any decision made by Marina Bay Sands shall be final and binding in respect of any such dispute, and the purchaser and/or user shall not commence any legal or other proceedings in any court or tribunal in any jurisdiction in respect of any such dispute.
24. Notwithstanding 22 above, Marina Bay Sands makes no representations, warranties or conditions of any kind, express or implied, with respect to the Certificates, and shall have no liability for any losses (direct or indirect) arising out of in or any way connected with the purchase or use of the Certificates
25. These terms and conditions may be altered or amended, or the use of Certificates terminated or suspended without further notice at the sole discretion of Marina Bay Sands.

### **Methods of Payment**

Payment can be made by cash or credit card at Restaurant Concierge.

Alternatively, you can purchase the Gift and Room Stay Certificates without coming to Marina Bay Sands by completing the enclosed credit card authorization form. The completed form should be mailed back to us at

[restaurantconcierge@marinabaysands.com](mailto:restaurantconcierge@marinabaysands.com), together with a scanned copy of both the front and back of your credit card. Please indicate the amount to be charged.

Purchases above SGD1,000 can be paid by:

Local company cheque

Wire Transfer/Interbank Transfer/Telegraphic Transfer

For such purchases, an invoice will be raised and sent to your company. Please provide the following information:

Company Name

Company Address

Contact Person

**Local company cheque**

The cheque should be made payable to "Marina Bay Sands Pte Ltd" and mailed to:

Accounts Receivable  
Finance Non-gaming  
Marina Bay Sands Pte Ltd  
10 Bayfront Avenue, Singapore 018356

**Wire Transfer/Interbank Transfer/Telegraphic Transfer**

Please notify Restaurant Concierge (contact details listed above) before initiating any interbank GIRO transfers. Kindly also indicate our tax invoice number and date in this notification.

Please pay to:

Name of Account: Marina Bay Sands Pte Ltd

Account Number: 003-909346-2

Bank Name: DBS Bank Ltd

Bank Address: 6 Shenton Way, DBS Building, Singapore 058809

Swift Code: DBSSSGSG

Reference: Please ensure to indicate the Company Name, Account Number and Invoice Number on Payment Advice

Collection of Gift and Room Stay Certificates

**Gift and Room Stay Certificate Collection:**

At the Restaurant Concierge, located at L1-41/42 at The Shoppes at Marina Bay Sands, beside UOB Privilege Banking.

**Via courier to a nominated address:**

Courier charges apply and must be borne by the buyer. We will advise courier charges upon receipt of the nominated address. Please inform us in advance if you wish to have the Gift and Room Stay Certificates couriered.

Please note it is the purchaser's responsibility to arrange for collection of the Certificates, and any Certificates which are not collected and subsequently expire or are unable to be used shall not be refunded or replaced.