

## A GENEROUS TREAT REWARDS REDEMPTION WITH S\$50 SPEND TIER Terms and Conditions

MBS Retail Management Company Pte Ltd (the “Organiser” or “MBSRM”) is the organiser of this promotion, as described below (“Promotion”).

### 1) Terms

The terms and conditions herein, together with any amendments as may be made from time to time, shall form a legal agreement between MBSRM and the participant. By participating in the Promotion, the participant agrees to accept these Terms and Conditions, as well as the terms and conditions of any gift, voucher, coupon or any other item which the participant may redeem or receive in connection with this Promotion.

### 2) Promotion Period

The Promotion Period is from 1 October 2023, 10:30am until 10 November 2023, 11:00pm (“Promotion Period”), unless otherwise stated.

### 3) Eligibility and Participation

- (a) All Sands LifeStyle (“SL”) members who are in good standing (each, a “Member” and collectively, “Members”) and meet the requirements set out in these Terms and Conditions are eligible to participate in this Promotion.
- (b) To be a SL member, you must be eighteen (18) years of age or older. Registration may be made through Marina Bay Sands mobile app, website (<https://www.marinabaysands.com/sands-lifestyle/sign-up.aspx>) or at any SL counter in Marina Bay Sands.
- (c) During the Promotion Period, Members may be eligible to receive \$10 Bonus Resort Dollars (“Rewards”), when they spend at the participating outlets (“Participating Outlets”) and meet the minimum spend of \$50, with a maximum of 5 combined receipts.
- (d) The Participating Outlets are as follows:
  - i. % Arabica
  - ii. Beanstro
  - iii. HEYTEA
  - iv. Origin + Bloom
  - v. Miracle Coffee
  - vi. Ralph’s Coffee
  - vii. Starbucks Reserve™
  - viii. Toast Box
- (e) The following transactions are not eligible for the purposes of calculating the minimum spend amounts for the various tiers of the Promotion:
  - i. transactions at retailers or outlets not listed above.
  - ii. casino and hotel room transactions; and
  - iii. bill payments, instalment plan payments, deposits, voucher and / or gift certificate purchases, online purchases and any top-ups of any prepaid cards or accounts;
- (f) Rewards are to be redeemed at the Retail Concierge counter at The Shoppes at Marina Bay Sands on **Level 1 near Sands Expo & Convention Centre** during the Promotion Period.
- (g) Members must furnish the following at the Retail Concierge counter, to redeem the Bonus Resort Dollars:

- i. Valid original receipt(s) issued by a Participating Outlet during the Promotion Period
  - ii. Valid government-issued identification card or passport.
  - iii. Sands LifeStyle membership card. If the participant is not a Member, they may sign up on the spot to qualify for the reward.
- (h) Resort Dollars are non-transferrable, non-exchangeable, non-cashable and redemptions of Reward available in limited quantities. Resort Dollars may not be sold or used for any commercial purpose, including but not limited to any use for which the customer would be entitled to collect fees or receive any remuneration. Resort Dollars are valid for a period of 12 months upon redemption, will not be replaced upon expiry.
- (i) All Bonus Resort Dollars will be credited into the respective Members' accounts within 48 hours of successful payment, or such other time as MBSRM may determine in its sole discretion. Bonus Resort Dollars will not be retroactively credited for members who do not meet the terms and conditions of the Promotion at the time of purchase.
- (j) Terms and conditions of the SL membership programme and use of Resort Dollars shall apply, visit <https://www.marinabaysands.com/sands-lifestyle/terms-and-conditions.html> ("Members Terms")
- (k) Receipt(s) used for this Promotion may not be reused for other promotions organized by MBSRM or its affiliates. Original receipt(s) must be presented to redeem the Rewards. Copies will not be accepted.
- (l) A participant is not eligible to redeem the Rewards in the Promotion if:
  - i. The participant is an employee of a tenant at The Shoppes at Marina Bay Sands.
  - ii. The participant is below 18 years of age.
- (m) If participant does not meet the requirements set out in these terms and conditions but participates in this Promotion, MBSRM reserves the right to disqualify the participant's participation as well as seek the return of the Rewards. MBSRM further reserves the right to disqualify the participant if they have cheated, tampered or attempted to tamper with the entry process, or manipulated or attempted to manipulate the operation of this Promotion, or their conduct is in breach of these terms and conditions including providing false information (such as fake personas, identifications or photos) or deliberately withholding information.
- (n) MBSRM reserves the right to disqualify any participant who does not meet the terms and conditions of the Promotion. as well as seek the return of any payment, award or prize (including such payment, award or prizes credited to any of their membership accounts with Marina Bay Sands Pte Ltd ("MBS"). These include entries submitted with invalid or incomplete or incorrect information. MBSRM further reserves the right to disqualify participation in this Promotion if the participant has (i) cheated or committed a fraud; (ii) tampered or attempted to tamper with the entry process/operation of this Promotion; (iii) manipulated or attempted to manipulate the operation of this Promotion; or (iv) the participant's conduct is in breach of the Terms and Conditions or the Members Terms including providing false information (such as fake accounts, personas or photos) or deliberately withholding information.
- (o) Neither MBSRM, MBS, their parent, related or affiliated companies (including without limitation Las Vegas Sands Corporation in the U.S. or any of its related companies such as Venetian Macau Limited in Macau), affiliates, directors, officers, employees or agents) ("the "MBSRM Parties") shall be responsible for the loss of opportunity to participate if for any reason whatsoever a participant is unable to comply with the terms and conditions of this Promotion.

#### 4) Publicity and Intellectual Property.

- a) By participating in this Promotion, participant agrees to MBSRM or any of its related companies including but not limited to MBS in Singapore, Las Vegas Sands Corporation in the U.S. (collectively, the “**Company**”), the Company’s agents and third party service providers and governmental and regulatory authorities (whether located in Singapore or elsewhere) (collectively, the “**Parties**”) to collect, use, store, disclose to the Parties, and/or broadcast via any corporate and public media platforms in any jurisdiction (“**Use**”) participant’s personal data as collected by MBSRM from time to time (the “**Data**”) for the purposes of:
  - i. processing and administering matters relating to this Promotion, customer service matters (e.g. contacting participant for surveys, conducting data profiling and data analytics to better understand participant’s preferences to improve MBSRM’s services, etc.), or any purposes as set out in the prevailing MBSRM privacy policy at <http://www.marinabaysands.com/policy.html>, and the Company’s legal, operational and business needs;
  - ii. complying with the Company’s internal policies, any applicable law/regulation and request/direction of any applicable authorities of any relevant jurisdiction that is binding on the Company; and
  - iii. marketing and advertising the Company’s business within and outside of Singapore. For this purpose, participant grants MBSRM a licence to Use participant’s personal data, including participant’s images and likeness, and waive all claims for payment for such Use.
- b) Participant may withdraw their consent to the above processing or access or correct their personal data by following the instructions as set out in <https://www.marinabaysands.com/data-protection-office.html>. Please note that MBSRM may be unable to administer the Promotion without participant’s consent to the above

#### 5) Company Liability

- a) Company will not be responsible for (i) electronic transmission errors or delays resulting in participant’s inability to participate or other loss, (ii) theft or destruction of or unauthorized access to or unauthorized alterations of materials, or technical, hardware, software failures of any kind, (iii) lost or unavailable connections, or delayed computer transmissions, whether caused by Company, users, or by any of the equipment or programming associated with or utilized in this Promotion or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent participant’s ability to participate in this Promotion, or (d) any loss of opportunity to participate in this Promotion for any reason whatsoever.
- b) Company shall not be held liable for (i) any delay in performing or partial or total failure to perform any of its obligations to the participants under these terms and conditions if such delay or failure is caused by circumstances beyond the reasonable control of Company, or (ii) its affiliates, authorized dealers/distributors, agents, including without limitation delays, changes, disruptions, cancellations, diversions or substitutions howsoever caused including without limitation as a result of war, terrorist action or threatened terrorist action, strikes, hostilities, civil commotions, accidents, fire, flood or natural catastrophes. Company shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Promotion.
- c) Participant shall release and hold harmless Company and its affiliates, advertising and promotion agencies, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) participant’s participation in the Promotion, and/or (ii) participant’s acceptance, possession, use, or misuse of any prize or any portion thereof. Company assumes no liability or responsibility for the acts or omissions of the Participating Outlets. Any disputes in connection with the goods and

services provided by the Participation Outlets are to be resolved directly between the participant and the relevant outlet.

**6) Modification to the Rules**

- a) MBSRM reserves all rights in relation to this Promotion, including but not limited to:
  - i. the right to revise, alter or delete any terms and conditions in these terms and conditions at any time without prior notice; and
  - ii. the right to postpone, temporarily halt, or terminate this Promotion, or adjust the structure, type and distribution of this Promotion including prizes, at its sole and absolute discretion.
- b) MBSRM has the right to final interpretation of these terms and conditions.