

## BUSINESS \& MAIL CENTRE



## WELCOME!

Thank you for choosing Marina Bay Sands ${ }^{\circledR}$ for your upcoming event. We are committed to making your event successful, enjoyable and memorable.

Our MICE Business Centre is here to cater to all your business and meeting needs. Contained in the following pages are a list of services we offer, including rental of Conference Room, Meeting Room, Secretarial Services and Food \& Beverages Catering.

For further assistance, please contact us at:
MICE BUSINESS CENTRE
Sands Expo ${ }^{\oplus}$ and Convention Centre, Level 3
Operating Hours:
Mon - Fri: 8am - 6pm
Sat, Sun \& Public Holidays: $8 \mathrm{am}-5 \mathrm{pm}$
Tel: 66883088
Email: MICE_BusinessCenter@MarinaBaySands.com

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## CONFERENCE

 ROOM AND MEETING ROOM SPECIFICATIONS
## 1.1 | CAMELIA CONFERENCE ROOM



Minimum room usage is 2 hours or part thereof. Furniture set-up is fixed and non-adjustable. Glass panels are fitted with blinds for privacy purposes.

Table Set-Up : Boardroom
Room Size : L: $8 \mathrm{~m} \times \mathrm{W}$ : 5.56 m
Floor Area : 44sqm
Max. Capacity: 18 pax

What's Included:

- Flip chart $(3 \mathrm{ft} \times 2 \mathrm{ft})$ with whiteboard and markers
- Access to our Micro Pantry which is stocked with sodas, snacks, coffee and tea amenities (self-service)
- Video conferencing facilities
- Complimentary usage of built-in LCD projector with a 96-inch motorised screen (one HDMI cable will be provided)
- Wired or wireless internet access
- Incoming calls to speaker phone (handling fee and airtime charge apply for outgoing calls)
- Pre-setup ( 15 minutes before meeting commences)


### 1.2 I CASABLANCA CONFERENCE ROOM



Table Set-Up : Boardroom
Room Size : L: $9.87 \mathrm{~m} \times \mathrm{W}: 4.9 \mathrm{~m}$
Floor Area : 48sqm
Max. Capacity: 20 pax

What's Included:

- Flip chart ( $3 \mathrm{ft} \times 2 \mathrm{ft}$ ) with whiteboard and markers
- Access to our Micro Pantry which is stocked with sodas, snacks, coffee and tea amenities (self-service)
- Video conferencing facilities
- Complimentary usage of built-in LCD projector with a 96-inch motorised screen (one HDMI cable will be provided)
- Wired or wireless internet access
- Incoming calls to speaker phone (handling fee and airtime charge apply for outgoing calls)
- Pre-setup ( 15 minutes before meeting commences)

Minimum room usage is 2 hours or part thereof. Furniture set-up is fixed and non-adjustable. Glass panels are fitted with blinds for privacy purposes.

## 1.3 | ANGSANA MEETING ROOM 3D



Minimum room usage is 2 hours or part thereof. Furniture set-up is fixed and non-adjustable.

Table Set-Up : Boardroom
Room Size : L: $12.3 \mathrm{~m} \times \mathrm{W}$ : 5.3 m
Floor Area : 70sqm
Max. Capacity : 12 pax

What's Included:

- Flip chart ( $3 \mathrm{ft} \times 2 \mathrm{ft}$ ) with whiteboard and markers
- Barback in meeting room stocked with sodas, snacks, coffee and tea amenities (self-service)
- Complimentary usage of 98 -inch TV (one HDMI cable will be provided)
- Video conferencing facilities
- Wireless internet access
- Pre-setup (15 minutes before meeting commences)


## 1.4 | ANGSANA MEETING ROOM 3EF



Table Set-Up : Boardroom
Room Size : L: $12.3 \mathrm{~m} \times \mathrm{W}: 14.1 \mathrm{~m}$
Floor Area : 183sqm
Max. Capacity : 20 pax

What's Included:

- Flip chart ( $3 \mathrm{ft} \times 2 \mathrm{ft}$ ) with whiteboard and markers
- Barback in meeting room stocked with sodas, snacks, coffee and tea amenities (self-service)
- Complimentary usage of 98 -inch TV (one HDMI cable will be provided)
- Video conferencing facilities
- Wireless internet access
- Pre-setup ( 15 minutes before meeting commences)



## SECRETARIAL SERVICES

## 2 |SECRETARIAL SERVICES

## COPY AND PRINT SERVICES

A4 Photocopy
Black \& White / Colour

## A3 Photocopy

Black \& White / Colour
A4 Printing
Black \& White / Colour
A3 Printing
Black \& White / Colour
A4/A3 Scanning
Tent Card
Place Card
Business Card
Single-sided / Double-sided
CD/DVD
Copy Typing

## EQUIPMENT RENTAL

Polycom Phone
Laptop
Shredder
Small / Big
Flipchart
Small / Big
Registration Table
Registration Chair
Video Conference
Price based on the selected package

## FINISHING SERVICES

## Book Binding Lamination (A4/A3)

## COMMUNICATION SERVICES

Facsimile Services
Local Call *Cost per call/minute International Fax + Handling Fee

Phone Call Service
Local Call *Cost per call/minute
International Call + Handling Fee
Internet
15/30 / 60 minutes
Translation/Interpretation Agency cost $+30 \%$ handling fee


## 3.1 | COFFEE BREAKS \& SNACKS

## SANDWICHES (12 pcs)

Choice of:
Cucumber, Lettuce \& Tomato
Turkey Ham \& Cheese
Chicken, Tuna or Egg Salad

DEEP-FRIED ITEMS (12 pcs)
Choice of:
Seafood Spring Roll
Vegetarian Spring Roll
Vegetarian Samosa
Chicken Wanton
Prawn Stuffing You Tiao
Prawn Tail Roll
Fried Curry Puff - Vegetarian
Fried Curry Puff - Chicken
ASSORTED ITEMS
Consist of a mix of:
Danish Pastries (12 pcs)
Sandwiches (12 pcs)
Pastries (12 pcs)
BAKED ITEMS (12 pcs)
Choice of:
Chicken Char Siew Soh
Chicken Pie
Chicken Curry Pie
Vegetarian Curry Pie Mini Egg Tart
Chicken Sausage Roll
Salmon Quiche
Spinach Quiche
Mini Salmon \& Potato Puff

## PASTRIES (12 pcs)

Choice of:
Cookies
Danish Pastries
Chocolate Brownies Muffins
Mini French Pastries
Kueh Lapis

FRUITS
Sliced Seasonal Fresh Fruit Platter
Small: 10-20 pax
Medium: 30-40 pax

## 3.2 | WESTERN BENTO MENU (No Pork, No Lard)

Each order requires a minimum guarantee of 5 persons and 5 sets per item. Box Luncheons are to be consumed within the stipulated time as indicated on the time-stamp.

Food items are non-transferable to refreshment breaks.

## MENU 37

Mediterranean Niçoise Salad with Roasted Cherry Tomato Dressing

Oven-roasted Chicken Breast with Sweet Onion-Mushroom Sauce, Mashed Potatoes \& Sautéed Baby Vegetables

Sliced Seasonal Fresh Fruits

## MENU 37A (V)

Mediterranean Greens with Cherry Tomato Dressing
Home-made Gnocchi \& Root Vegetables with Winter Truffle Oil \& Traditional Bordelaise Sauce

Sliced Seasonal Fresh Fruits

## MENU 38

Artichoke, Mozzarella \& Arugula Salad with Sun-dried Tomatoes \& Toasted Focaccia

Beurre Pan-fried Sea Bass with Leek Confit, Baked Turnips \&

Aromatic Chicken Jus
Caramel Apple Crumble Tart

## MENU 38A (V)

Artichoke, Mozzarella \& Arugula Salad with Sun-dried Tomatoes \& Toasted Focaccia
Baked Capsicums with Sweet Corn \& Quinoa Grilled Asparagus \& Warm Green Pea Coulis

Sliced Seasonal Fresh Fruits

MENU 39
Orange Mixed Salad with Herb-tossed Croutons, Pine Nuts, Ricotta Cheese \& White Wine Vinaigrette
Oven-roasted Norwegian Salmon Fillet \& Braised Fennel with Butternut Squash Purée \& Light Basil Tomato Sauce

Brownie

## MENU 39A (V)

Orange Mixed Salad with Herb-tossed Croutons, Pine Nuts \& Lemon Vinaigrette
Crispy Cornmeal Polenta with Asian Pears, Bouquet of Vegetables \& Piquillos Coulis

Sliced Seasonal Fresh Fruits

## 3.3 | JAPANESE BENTO MENU (No Pork, No Lard)

Each order requires a minimum guarantee of 5 persons and 5 sets per item.
Box Luncheons are to be consumed within the stipulated time as indicated on the time-stamp.
Food items are non-transferable to refreshment breaks.
\(\left.\begin{array}{c|c}MENU 40 <br>
Salmon Teriyaki Bento <br>
Seasonal Salad with Sesame Dressing <br>
Tsukemono <br>
(Pickled Vegetables) <br>
Soft Tofu with Bonito Flakes <br>
Gohan <br>
(Tamaki Rice) \& Curry Chicken Katsu Bento <br>
Green Tea Torte \& Seasonal Salad with Thousand Island Dressing <br>
Tsukemono <br>
(Pickled Vegetables) <br>
Soft Tofu with Bonito Flakes <br>

Gohan\end{array}\right]\)| (Tamaki Rice) |
| :---: |
| Berries Konnyaku |
| MENU 41 |
| Beef Shogayaki Bento |
| Seasonal Salad with Vinaigrette |
| Tsukemono |
| (Pickled Vegetables) |
| Crispy Tofu with Wasabi Mayonnaise |
| Gohan |
| (Tamaki Rice) |

## MENU 43

Miso-marinated Cod Bento
Seasonal Salad with Sesame Dressing
Tsukemono
(Pickled Vegetables)
Crispy Tofu with Wasabi Mayonnaise
Gohan
(Tamaki Rice)
Blueberry Yoghurt Cake

MENU 43A (V)
Yasai Yaki Udon
Hiyayakko Tofu
Kombu Salad with Goma Vinaigrette
Tsukemono
(Pickled Vegetables)
Sliced Seasonal Fresh Fruits

## 3.4 | SUB-SANDWICH MENU

Each order requires a minimum guarantee of 5 persons and 5 sets per item. The menus are fixed and will be based on rotation from Monday to Saturday. Food items are non-transferable to refreshment breaks.

## MONDAY

Fresh Garden Salad, Sun-dried Tomatoes, Raisins \& Pine Nuts with Italian Dressing

Turkey Breast, Tomatoes, Lettuce \&
Cheddar Cheese with Olive Focaccia
OR
Marinated Capsicum, Tomatoes, Lettuce, Cucumbers \& Cheddar Cheese with Herb Focaccia (V)

Sliced Seasonal Fresh Fruits

## THURSDAY

Marinated Fusilli Pasta Salad with Sunburst Tomatoes \& Pesto

Smoked Chicken, Tomatoes, Lettuce \&
Cheddar Cheese with Herb Focaccia OR
Marinated Wild Mushroom, Tomatoes, Lettuce \& Herbs with Olive Focaccia (V)

Sliced Seasonal Fresh Fruits

## TUESDAY

## Creamy Dutch Potato Salad, Chopped Capers \& Bacon

Beef Salami, Lettuce, Cheddar Cheese \&
Sun-dried Tomatoes with Ciabatta Bread
OR
Roasted Mushrooms, Tomatoes, Lettuce,
Parmigianino Cheese \& Olive with Sun-dried Tomato Focaccia (V)
Sliced Seasonal Fresh Fruits

## FRIDAY

Marinated Roasted Madras Potato with Shallots \& Chopped Chives

Beef Pepperoni, Tomatoes,
Lettuce \& Cheddar Cheese with Baguette

## OR

Onion Sprouts, Lettuce, Telegraph Cucumbers, Roma Tomatoes \& Hummus with Dried Fruit Ciabatta (V)

Sliced Seasonal Fresh Fruits

## WEDNESDAY

Coleslaw with Raisins and Pea Leaves
Smoked Salmon, Lettuce, Red Onion \&
Cream Cheese with Herb Focaccia
OR
Roma Tomatoes, Lettuce, Telegraph Cucumbers \& Cheddar Cheese with Dried Fruit Ciabatta (V)

Sliced Seasonal Fresh Fruits

## SATURDAY

Pink Grapefruit-marinated Minced Chicken with Sweet Onion \& Parsley
Corned Beef, Lettuce, Tomatoes \&
Cheddar Cheese with Ciabatta Bread
OR
Mozzarella Cheese, Tomatoes \&
Arugula with Sun-dried Tomato Focaccia (V)
Sliced Seasonal Fresh Fruits

## $3.5 \mid$ BEVERAGE MENU

## HOT BEVERAGES (20 PAX)

Coffee
Pump ( 17 mugs )
Urn (51 mugs)

Tea
Pump (17 mugs)
Urn (51 mugs)


## 4.1| GREENER OPTIONS, HEALTHIER CHOICES



Freshly grown herbs from the RISE Herb Garden

Our chefs use only the freshest ingredients and items sourced locally and from around the region to create our great tasting menus, offering sustainable food options that are healthy and delicious.

- All fruit and vegetables in this menu are grown locally or sourced from neighbouring Southeast Asian regions, and selected seafood is from sustainable stock. We make informed choices on where our supplies originate from to reduce our Food Miles.

Food Miles refer to the carbon footprint based on the distance from where the food is produced to the customer's plate. The lower the Food Miles, the fresher the product and lower the emission of greenhouse gases during transportation.

- All chicken products are free-range.

Free-range is a method of farming that allows animals to roam freely, rather than be confined in an enclosure.

- All breads are made from unbleached, unbromated natural wheat.
- Vegetarian options contribute to sustainability by putting less strain on resources required to raise livestock for providing proteins, as well as from overfishing.


### 4.2 I COFFEE BREAKS \& SNACKS

FINGER SANDWICHES (12 pcs)
Choice of:
Chicken Mayo
Tuna Mayo
Egg Mayo
Tomato, Cucumber \& Lettuce

## FRUITS

Sliced Seasonal Fresh Fruit
(10-20 pax)

BAKERY (12 pcs)
Choice of:
Chicken Pie
Chicken Sausage Roll
Spinach Quiche
Mini Egg Tart
Vegetarian Pie (V)

DEEP-FRIED ITEMS (12 pcs)
Choice of:
Breaded Crab Cake
Chicken Ngo Hiang
Chicken Curry Puff
Potato \& Sardine Curry Puff
Prawn Wanton
Seafood Otah Otah
Prawn Gyoza
Potato Curry Puff (V)
Golden Crispy Potato Croquette (V)
Vegetarian Spring Roll (V)
Vegetarian Samosa (V)

## SWEETS (12 pcs)

Choice of:
Marble Cake
Pineapple Upside-down Cake Baked Coconut Chiffon Cake

Ginger Madeleine
Coffee Financier
Pandan Swiss Roll
Coconut Custard Roll
Banana \& Sweet Corn Cake
Scone
Banana Bread

## 4.3 | BENTO BOX MENU

Each order requires a minimum guarantee of 5 persons and 5 sets per item.
Box Luncheons are to be consumed within the stipulated time as indicated on the time-stamp.
Food items are non-transferable to refreshment breaks.

## MENU 1 <br> Black Pepper Free Range Chicken Winter Melon Cube, Cucumber Salsa

Pan-seared Sea Bass with Citrus Sauce Sautéed Root Vegetables \& Carrot Puree

Pineapple Upside-down Cake with Mango Sauce

## MENU 2

XO Chilli Tiger Prawns \& Sweet Onion Mango Compote, Baby Romaine

Oven-baked Chicken Roulade with Natural Jus Braised Cabbage \& Pumpkin Mousseline

Banana Crumble Tart with
Gula Melaka Anglaise

## MENU 3

Flash-seared Tuna Tataki \& Lump Crab Salad Sweet Pea \& Shitake Mushroom Salad

Brick-baked Tilapia with Dill Cream Sauce Spinach Fricassee \& Creamy Potato Mash

Homemade Carrot Cake with
Pineapple Compote

## 4.4 | VEGETARIAN BENTO

Each order requires a minimum guarantee of 5 persons and 5 sets per item.
Box Luncheons are to be consumed within the stipulated time as indicated on the time-stamp.
Food items are non-transferable to refreshment breaks.

## MENU 1

Pickling Cherry Tomato \& Yellow Melon Petite Greens, Kaffir Lime Marmalade

Margarine-glazed Potato Gnocchi with Spinach Cherry Vine Tomato
***

Pineapple Upside-down Cake with
Mango Sauce

## MENU 2

## Roasted Root Vegetables \& Carrot Puree

 Cucumber Salsa, Honey Lime Vinaigrette***
Sous Vide Mushroom \& Asparagus with Roast Potato
***
Banana Crumble Tart with
Gula Melaka Anglaise

## MENU 3

Lightly Smoked Mushroom, Palm Heart \& Asparagus Sweet Pea Salad, Calamansi Vinaigrette

Sweet Corn \& Cheese Flan
Sautéed Garden Greens, Confit Potatoes \& Chervil
***

Homemade Carrot Cake with
Pineapple Compote

## 5 | MICE BUSINESS CENTRE POLICIES

## FOOD \& BEVERAGE

- All F\&B order(s) will be set up inside the meeting room.
- Guests may choose to consume the food within the meeting room itself.
- All F\&B orders must be placed at least 7 working days before the actual date of meeting.
- Any last minute order is subject to approval of MICE Business Centre and the menu will be based on the che selection menu of the day
- Any last minute on-site food order other than the available menu shall be settled separately by cash or credit card provided on file to the respective outlet.
- No outside food or drink is allowed except if it is from SweetSpot.
- All food orders are to be consumed by the "CONSUME BY" time stated on the time stamp. Any food unconsumed by the time stated will be discarded.
- All unconsumed food orders will be discarded. Takeaways are not permitted.
- Alcohol consumption is not permitted in MICE Business Centre or the meeting rooms.


## PAYMENT MODE

To confirm the booking, customers are required to complete, password-protect the form and submit the credit card authorisation before the deadline upon receiving the quotation from Marina Bay Sands. Also, customers are to indicate clearly if they would like to settle the payment offline via the given credit card.
Telegraphic and Fund Transfer mode: If payment is made by either mode, it must reach us 14 working days before the actual event date.
For payment made on the actual event date, it has to be settled before the commencement of the meeting by Cash, Credit Card or Room Charge.
All payments to be made in Singapore Dollars via certified bank draft, local company cheque, bank/wire transfer or a corporate credit card (together with a duly completed credit card authorisation letter) approved by MICE Business Centre. If payment is via bank/wire transfer, the client shall be responsible for all bank charges.

## Offline settlement:

The given credit card will be charged 2 days prior to the actual meeting date

- No signature is required on the payment slip/cheque.
- We will scan a copy of the payment slip/cheque once the payment has been posted.


## Onsite settlement:

- The client is to settle the charges on the actual day of the meeting
- The client needs to be present in order to acknowledge the payment slip/cheque.

By choosing onsite settlement, you agree and undertake to make full payment of all charges before the commencement of the meeting. Unless we receive full payment from you in cash or through another credit card before the commencement of the meeting, you agree and hereby authorise us to charge all charges due under this booking to the credit card you have previously provided to us.

## CANCELLATION POLICIES

- All meeting room bookings and/or F\&B order(s) guaranteed by e-mail confirmation from MICE Business Centre which are cancelled more than 96 hours before the actual event date will not be subject to any cancellation charge
- All meeting room bookings and/or F\&B order(s) guaranteed by e-mail confirmation from MICE Business Centre which are cancelled less than 96 hours before the actual event date will be subject to a cancellation charge that is $50 \%$ of the rental and $F \& B$ charges.
- All meeting room bookings and/or F\&B order(s) guaranteed by e-mail confirmation from MICE Business Centre which are cancelled less than 48 hours before the actual event date or a "no-show" will be subject to a cancellation charge that is $100 \%$ of rental and F\&B charges.


## CONDITIONS / SALES TERMS

In the event that MICE Business Centre is unable to fulfill any booking for any reason, the Centre has the sole and absolute discretion to offer reasonable alternatives to the booked meeting rooms.
In the event that there are no alternatives available, or that the Client does not accept the alternatives offered by the Centre, the Client's sole remedy shall be a refund of the fees already paid by the Client.
The Client represents and warrants that all information provided in this order form is true and accurate. If it is determined by the Centre that any of the information provided by the Client is untruthful or inaccurate the Centre reserves the right to cancel the Client's booking and refund any fee or deposit paid by the Client.

## PARKING

Car park concession tickets are available for meeting room guests upon request. However, no car park concession tickets will be given out during weekends and Public Holidays.
The use of a concession ticket will subsidise the parking fee, which will be deducted from the cash card upon exiting the car park.

## STORAGE OF ITEMS

There is no provision for the storage of items in the meeting room(s) before or after the date of meeting. Business and Mail Centre provides such services. Storage fees will apply. Neither Marina Bay Sands nor Business and Mail Centre will be responsible for theft, loss or damage to any property brought onto Marina Bay Sands' premises by the client or any attendee of the meeting.

## DAMAGE \& LIABILITIES

The client shall be liable for any damage that they or any attendee of the meeting cause to the meeting room(s).

