

For room reservations, please call +65 6688 8897 (8am - 10pm).

For general enquiries, please call +65 6688 8868 (24 hours).

TERMS & CONDITIONS – ‘COME ALIVE – REFRESH PACKAGE (JAPAN)’ HOTEL OFFER

By proceeding with the reservation you accept and agree with Marina Bay Sands Pte Ltd (the Hotel) that the reservation (details of which are set out above), if accepted by us, shall be on the terms and conditions as follows:

Booking Period

- Book-by date: 30 Sep 2018
- Stay Period: 23 May 2018 – 30 Sep 2018

Rates and Deposit

- Reservation must be fully prepaid upon booking.
- Reservation is non-cancellable, non-amendable and non-refundable.
- Black-out dates may apply.
- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rate is for 1 or 2 adults only.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to 10% Service Charge and prevailing Goods and Services Tax.
- The maximum number of guests per room is either 2 adults + 2 children (12 years old and below), or 3 adults. A S\$100++ fee will be charged for each additional adult staying in Deluxe or Premier rooms. A fee of S\$175++ will be charged for each additional adult guest in the Club/Grand Club room or any suite. One guarantee bed per room will be provided for 3rd paying adult.
- Free additional bed for child 12 years old and below (maximum 1 extra bed per room).
- Club benefits are not included for children between 6-12 years old and are chargeable upon consumption at the Club55 Lounge.
- A cash deposit of SGD 200 for each night of stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room and tax.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.
- Marina Bay Sands may change these terms or terminate this program without notice. In the event of any dispute, the decision of Marina Bay Sands Pte Ltd is final and binding.
- Rate is not available over the following blackout dates:
 - 10 Jun 2018 – 13 Jun 2018
 - 11 Sep 2018 – 17 Sep 2018

Eligible Age for Check-in

- You must be at least 18 years of age to check-in and register for a room.

Check-in and Check-out Timings

- Check-in time is from 3:00pm onwards and check-out time is by 11:00am.
- A valid government issued identification or passport is required at check-in.

Early Arrival and Late Departure

- Should you arrive at the hotel prior to the normal check-in time, please approach the Hotel's Guest Services Desk for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation for the evening prior to your arrival.
- Late check-outs are available on request subject to room availability and occupancy level.
- Please check with the Hotel's Front Desk at least 24 hours prior to your departure on availability of late check-out. A half-day room charge may be incurred for late check-out between 11pm to 6pm and a full day room charge may be incurred for late check-out after 6pm.

Credit Card Information

- A valid credit card is required to secure your reservation.
- Upon reservation, credit card will be charged for the amount indicated on the booking confirmation page and email.
- The Hotel accepts Visa, MasterCard, American Express, JCB credit cards, China Union Pay and Diners Club. Debit Cards are not accepted.
- Exchange rates are applicable at time of reservation, but are subject to currency fluctuations and billing will be at the prevailing exchange rate upon completion of your stay.

Cancellation Policy

- Reservations made over 8-10 Aug 2018, 11-16 Sep 2018, 28-31 Dec 2018 and 1-4 Jan 2019 require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.
- Reservations made for this offer require full pre-payment and are non-cancellable, non-amendable and non-refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation.

Group Reservations

- For reservations for groups of 10 rooms and above, please email the Hotel at groups@marinabaysands.com.

Sands Rewards LifeStyle Membership

- Patron must be at least 21 years old to join Sands Rewards LifeStyle Programme
- Patron must be a member and present membership card before check-out to earn Reward Dollars
- Payment must be made by cash/NETS/credit card/debit card to be eligible for earning of Reward Dollars
- Reward Dollars is not applicable as payment for all hotel packages
- Earning of rewards is only available for selected shows at Sands Theatre and is unavailable at Sands Expo and Convention Centre.
- Other Terms & Conditions apply

Breakfast Charge

- Bookings of Deluxe and Premier Rooms do not include breakfast. Bookings of Club Room, Grand Club Room and Suites include breakfast for 2 adults only.
- All rooms and suite rates do not include child breakfast charge. Child breakfast charge is applicable for any child between 6-12 years old. Breakfast for children 5 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

Further information

- In proceeding with the reservation, you further agree to allow the Hotel and its agents to collect, use and disclose to any of its related corporations (as defined in the Companies Act (Cap. 50), its agents and its third party service providers (including those outside of Singapore) your personal data for the purpose of sending you Information and materials on any MBS related marketing offers, advertisements, events and promotions and such other related information via email to the email address provided.
- You may unsubscribe to any such email at any time upon receipt of the said email.
- No gatherings and parties of any nature are allowed. The hotel reserves the right to evict any additional occupants in the room.
- No prepared food from sources other than the Hotel's in-room dining services is permitted in the guest rooms.
- This reservation is not transferable. No name change is allowed.

General Provisions

- By proceeding with the reservation, you further agree and acknowledge that if the reservation is accepted by the Hotel, your stay subsequently shall be subject to the Hotel's standard terms and conditions of stay.
- The Hotel may, at its absolute discretion, cancel the reservation if the Hotel is of the opinion that the reservation information provided is falsified or incomplete.
- The Hotel shall be entitled to vary, amend and/or otherwise change these terms and conditions at any time without prior notice.

- You shall indemnify and hold the Hotel harmless in respect of any liability, loss, damage, cost and expense of any nature arising out of, and/or in connection with the acceptance of the reservation by the Hotel.
- The Hotel shall not be liable for any losses, damages, costs or expenses incurred by you as a result of any cancellation of the reservation by the Hotel.
- The reservation and the terms and conditions set out hereto shall be governed in accordance with the law of the Republic of Singapore.
- The Contracts (Rights of Third Parties) Act ((Cap. 53B) shall apply.

Additional Terms & Conditions for Come Alive – Refresh Package (Japan) Hotel Offer:

Complimentary S\$50 NETT resort credits

- Offer valid for “*Refresh*” package; capped to the first 500 bookings.
- An incidental deposit of S\$400 is required to activate the resort credit upon check-in.
- S\$50 NETT credit in Singapore Dollars per room, per stay, will be used to offset charges from any of the outlets below
 - Sunrise Yoga at the SkyPark Observation Deck
 - Food and beverage purchased at RISE Restaurant.
 - Food and beverage purchased at RENKU Bar & Lounge
 - Food and beverage purchased at LAVO Italian Restaurant & Rooftop Bar
- Any form of tips and tobacco are excluded from the concession.
- Charges to be signed to room and guest will be required to resolve any amount exceeding the \$50 NETT credit upon check-out.
- The Sunrise Yoga at Skypark Observation Deck special promotional rate for this package is priced at \$25 per pax. Sunrise Yoga operates 7am - 8am daily (except Wednesday & Friday). Each session is limited to a maximum of 30 pax. Advance reservation is required by phone +6566885533 or email BT.FitnessClub@MarinaBaySands.com. Guest is required to present confirmation email prior to session.
- Credit is only valid during period of stay. Credit not used within this time will be forfeited with no entitlement to refund, transfer or exchange.
- Marina Bay Sands Pte. Ltd. reserves the right to change the terms & conditions without prior notice. In the event of any dispute, the decision of Marina Bay Sands Pte. Ltd. is final without notice or liability.

50% off on entry tickets to ArtScience Museum

- Each guest will require a ticket for entry into ArtScience Museum. Guest to present a printout of hotel confirmation email to purchase tickets at ArtScience Museum ticketing counter located at B2 during opening hours from 10am – 6pm.
- ArtScience Museum closes at 700pm. Last entry to exhibitions is at 600pm.

- Marina Bay Sands Pte. Ltd. reserves the right to change the terms & conditions without prior notice. In the event of any dispute, the decision of Marina Bay Sands Pte. Ltd. is final without notice or liability.