

Press Release



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Marina Bay Sands Launches Train-and-Promote Program for Casino Staff

Promotes first batch of 143 local dealer supervisors; launches fast track program for high performers

Singapore (June 8, 2011) Marina Bay Sands today launched its first specialized casino training program that identifies and grooms outstanding performers to take on leadership roles in the future.

The integrated resort also promoted its first batch of 143 Dealer Supervisors – all Singaporeans – to the role of Pit Supervisors.

“Marina Bay Sands is very pleased to witness the strong growth of our local gaming team in our first year of operations. They have accumulated invaluable skills and experience within a relatively short time, and their commitment and hard work have paid off,” said Mr Ken Davie, Senior Vice President, Casino Operations at Marina Bay Sands.

Nearly half of these candidates – or about 69 Dealer Supervisors - were further identified for their high potential and placed in a “Fast Track” program that will see them intensifying their skills and career development in the next 12-15 months. At the end of the program, if they successfully reach the required levels of expertise, they will be eligible to be promoted to Pit Managers.

This means that under the Fast Track program, top achievers can reach the level of Pit Manager over the course of approximately 2 years from Marina Bay Sands’ April 2010 opening - a process which would typically take up to 5 years under normal circumstances.

“In the casino industry worldwide, this program would be considered revolutionary. In the US for example, the transition from dealer to pit manager takes at least 5 years. We are planning to promote our first pit manager in this program in as little as about two years from our opening last April. The existence of such a program will act as a catalyst in encouraging high performers, and assist in creating a culture of excellence. Marina Bay Sands is committed to train and nurture our Team Members to achieve greater heights,” said Mr Davie.

The successful candidates were identified through a rigorous selection process, which included interviews, and assessed based on their individual performance, skill level, team work, attitude and leadership potential.

Under the Fast Track Program, the transition from entry level positions to junior management positions will be facilitated by a combination of technical skills training, soft skills training and on-the-job work experience.

“Marina Bay Sands has always aimed to provide not just good jobs to Singaporeans – but a long-term career path that is rewarding and professional. To do that, training is a key component. We’ve started that with our dedicated Casino Training School to build up a team of competent and skilled professionals. We are continuing on that journey to build up a new leadership team who can take on junior management roles in our casino,” said Mr Davie.

“Gaming is a rigorous, fast-paced and long-term career that requires commitment, passion and dedication. We are able to see these qualities in the first batch of Dealer Supervisors whom we are promoting, and are confident that they will be emulated as role models,” he added.

In the coming months, more career advancement opportunities are in store for other groups in the gaming team, including that of dealers.

“Right from the onset, we believe it’s important to promote from within, wherever possible, and we’d like to take this opportunity to reiterate our commitment to the professional development of all our Team Members.”

“Today is just the start. We’re beginning our Train-and-Promote program with Local Dealer Supervisors, but we are definitely not stopping at this point. We will continuously assess and review all our gaming staff, including our core group of dealers, to identify high potential candidates for upcoming career advancement opportunities,” said Mr Davie.

About Marina Bay Sands Pte Ltd

Marina Bay Sands is the leading business, leisure and entertainment destination in Asia. It features large and flexible convention and exhibition facilities, 2,560 hotel rooms and suites, the rooftop Sands SkyPark, the best shopping mall in Asia, world-class celebrity chef restaurants, a casino, Paiza Club for premium players and an outdoor event plaza. Its two theaters showcase a range of leading entertainment acts and will include our resident performance, “The Lion King”. Completing the line-up of attractions is the ArtScience Museum at Marina Bay Sands which will play host to permanent and marquee exhibitions. For more information, please visit www.marinabaysands.com.